

A Dubai Stopover (DSO) booking entitles you to:-

- *Accommodation in selected hotel/room type
- *American buffet style breakfast
- *Meet and greet service upon arrival at Dubai Airports

- *Welcome Pack, which includes the following: A Useful Information on Dubai leaflet, 2 postcards, Tours & Safaris brochure, Office Number of our Supervisor, Name and contact number of the pre-assigned representative, 24 hours emergency number.
- *Vice versa ® card: A Premium shopping card offering up to 20% cash- rewards at over 275 partner outlets
- *Return transfers between Dubai International Airport and the booked hotel
- *All local taxes and service charges
- *Any change in such fees and charges and/or additional fee or tax introduced by local authorities, will be added as and when implemented.

Please note that the airfare must have already been paid in full before the purchase of items from the Dubai Stopover brochure. The Dubai Stopover does not include any item (e.g. visas, flights, excursions or tours) not specifically listed above. A Dubai Stopover Package can be availed even if the ticket is issued on a different airline other than Emirates, provided that the passenger flies at least one leg on Emirates.

Dubai Stopovers Guarantee

*Emirates guarantees that once the booking is paid in full, regardless of increases in third party supplier costs or adverse changes in monetary exchange rates, no additional charges will be passed on.

Private Car Transfers

Option for exclusive private transfers is available with all of the hotel selection at a supplement.
For Emirates Offices: Use the quotation entry with the relevant code to ascertain the price (Refer to procedure document for details).
Please note the attached listed hotel rates for Al Maha Desert Resort & Spa and Jumeirah Bab Al Shams include private transfers

If a room can accommodate up to a maximum of 4 pax (either 4 Ad or 2 Ad & 2Ch) - please note 2 private cars need to be booked each way- hence following package codes need to be used in order to obtain the correct price.

Room Type	Hotel Package Codes	Hotels
BSP4/ BSPX1	EKDXB5PTH4	Tamani Hotel Marina
	EKDXB4PLD4	Lotus Downtown Metro Hotel Apts & Spa
BSP4/ BSP5/ BSPX1	EKDXB4PGSA	Golden Sands Hotel Apartments
ASP4	EKDXB4PNV4	Novotel World Trade Centre
	EKDXB4PNC4	Novotel City Centre
	EKDXB5PAT4	Atlantis, The Palm
	EKDXB5PJB4	Jumeirah Beach Hotel
	EKDXB5PMA4	Mina A Salam
	EKDXB5PME4	Jumeirah The Meydan

Transfers

***Mandatory Private Car Transfers Packages to be booked for the following arrivals:-**

- *Wheel chair Passengers
- *Arrivals at Dubai International Airport -Terminal 2
- *Passengers embarking or disembarking from Cruise Ships in Dubai

This information must be communicated offline to Arabian Adventures Dubai Stopovers.

Baggage

- *Luggage allowed per person is 2 pieces (01 suitcase & 01 hand trolley bag) for Seat-in Coach transfers
- *Passengers who arrive with extra luggage, alternative arrangements will be made for their transfers and this would be at an extra cost, payable locally

Excursions

Type of Excursion	Winter - 01.11.2010 to 31.05.2011 & 01.09.2011 to 31.10.2011			Summer - 01.06.2011 to 31.08.2011			
	Days of Operation	Price Adult	Child (2-11 yrs)	Timings AM/PM	Days of Operation	Price Adult	Child (2-11 yrs)
City of Merchants	Daily - Fri only PM	40	21	AM & PM - Half Day *	Daily - Fri only PM	37	19
A Capital Adventure	Mon, Wed & Sat	68	34	Full Day	Mon, Wed & Sat	64	33
All Points East	Mon, Wed & Fri	59	30	Full Day	Mon, Wed & Fri	55	27
A Tale of Two Cities	Summer schedule only	NA	NA	AM - Half Day	Sun & Thu	41	21
Images of Arabia	Tues & Thur**	52	26	Full Day	Winter schedule only	NA	NA
Oasis City Tour	Sun & Tue	58	29	Full Day	Sun & Tue	54	27
Up the Wadi	Mon & Wed	95	95	Full Day	Wed	81	81
Sundowner	Daily	90	81	PM - Half Day	Daily	83	75

All prices are per person in US Dollars. Commissionable by 10% to Travel Agents.

* City of Merchants tour operates twice daily except Fridays which is an afternoon tour only. City of Merchants tour operates in the morning only during Ramadan, except for Fridays which remains an afternoon tour

** Images of Arabia Cultural Walking Tour is valid only 01 November 2010 to 30 April 2011

General Notes

- *All meals and soft drinks are included in the safaris, unless otherwise stated. Please refer to the description for details.
- *The safari vehicles are long-wheelbase four-wheel drives, which are fitted with safety belts and air-conditioning and licensed to carry up to six passengers, excluding the driver. By law, passengers must wear seat belts while the vehicle is in motion.
- *Many of the vehicles are equipped with telephones to provide a constant link with other vehicles in the party as well as the safari base.
- *We recommend that passengers read the Safety Card held by their safari driver/guide in the vehicle before proceeding on the safari tours.
- *The safaris involve off-road driving through rugged country which adds to the excitement. However, because of the adventurous nature of the journeys and the rough terrains covered, passengers should not participate if their health or any pre-existing medical conditions (including heart ailments or back problems) may be adversely affected. For this reason, we regret we are unable to accept expectant mothers, passengers with back conditions and passengers under six years or over 65 years of age.
- *Passengers are reminded that photography of military and some government installations is prohibited. With respect to local customs, always ask before taking pictures of Emirates and do not take photographs of ladies dressed in traditional attire.
- *Operating schedules and routes of some of the tours and safaris may change during the Holy month of Ramadan and the summer months.
- *Littering is a punishable offence and passengers are reminded that offenders may face penalties in the form of fines.
- *Purchase of any of the products or services described in this brochure is subject to the Conditions of Contract detailed in the brochure.
- *Schedules, prices, routings and information published here are correct at the time of printing and are subject to change.
- *All tours, safaris and special interest activities listed in this brochure may also be booked on private basis. Please contact the Arabian Adventures representative on arrival in Dubai for information and prices. All excursions from Al Maha Desert Resort & Spa can be booked on private basis only. Please contact the Emirates Dubai Stopover Team to book.
- *Pick-up and drop-off for all tours and safaris are from Dubai, except where specified otherwise.
- *Please refrain from smoking in public areas
- *As a token of respect for local customs, public display of affection should be avoided.

*** If a hotel is changed after an excursion is booked, please also cancel and re-book the excursion in order for the new and correct pick-up & drop-off hotel to be captured**

Arabian Adventures Excursions

- *Arabian Adventures reserves the right to alter or omit any part of any excursion for which a booking has been made without notice and for any reason whatsoever and the Passenger shall not be entitled to any refund in respect of such alteration or omission.
- *Arabian Adventures reserves the right to cancel or withdraw any excursion prior to departure and to decline to accept or return any persons as a member of a excursion at any time. In particular, due to the nature of many of the tours, safaris and other activities, delays and cancellations may result from factors beyond Arabian Adventures' control, such as the weather, sickness, strikes, disputes and other events of force majeure. In such cases, a refund or partial refund may be given at the discretion of Arabian Adventures and/or the operator of the tour, safari or other activity concerned, but is not guaranteed.
- *The Passenger understands and accepts the potential risks and hazards that can be involved in certain tours, safaris and activities, and takes responsibility for ensuring that he or she is mentally and physically capable of participating in the particular tour, safari or activity chosen. The Passenger must comply with the instructions of any tour, safari or other activity leader. If in the opinion of that leader, the Passenger's behaviour or physical condition is detrimental to the safety, welfare and well-being of the group as a whole, or if the leader considers that the Passenger's general well-being will be put at risk by continuing with the tour, safari or other activity, the Passenger may be asked to leave the tour, safari or other activity without the right to any refund.
- *All personal effects are at the sole risk of the Passenger at all times during the tour or safari. The purchase of a tour or safari shall be deemed as consent to and acceptance of the above conditions.

Visa Rates

Type of Visa	Price	Validity	Processing Time
EKVIS96 - 96 Hr Visa	62	96 hrs	3 working days
EKVISAN - Normal Tourist Visa	76	30 Days	5 working days
EKVISAE - Emergency Tourist Visa	110	30 Days	Less than 5 working days

Kindly bear in mind, the processing time for UAE visas, does not include Friday/Saturday, as UAE Immigration is closed. These two days are the official weekend of the UAE.

All visa prices are per person per visa in US Dollars. Commissionable by 10% to Travel Agents.

VISAS

- *For 96 hour visas - Point of Entry AND Exit must be Dubai International Airport and is applicable for arrivals into T1 and T3 only
- * Clear passport copies (scanned copies only) to be forwarded by email, are required to process all type of visas irrespective of nationality.
- *Visa requirements can change and it is the responsibility of passengers to ensure that, prior to departure, they hold valid passports and visas both for the UAE and for their final destination.
- *Tourist Visas to be requested for the following category of passengers
 - **Passenger holding discounted Airline ticket. i.e. **ID50/ID90/AD75**
 - **Cruise ship Passenger
- *For any visa request the station/agent will be held responsible for any financial implications in regards to deportation and repatriation of the passenger i.e. overstays
- ***Passport validity at the time of visa application must be 06 months and above.**
- ***Passport validity at time of travel must be 06 months and above.**
- *Entire stay in Dubai must be booked and confirmed in a DSO featured Hotel
- *Approved visas will be cancelled within 48 hours of cancelling a Dubai Stopover Package
- *It is mandatory for passengers to carry a visa copy and charges apply by Immigration if the passenger does not carry one. Visa copies can be obtained free of charge from the Arabian Adventures desk at Terminal 3. If passenger is arriving at Terminal 2, please ensure they have a copy prior to departing as Arabian Adventures can not provide a copy in Terminal 2
- *For more detailed information refer to the Procedure Document

Stopover Restrictions

*Dubai Stopovers is a service offered to individual passengers travelling with Emirates to, from, or transiting in Dubai. To qualify for the benefits of the stopover service, travel on at least one sector (either into or out of Dubai) must be on Emirates.

*Booking of Dubai Stopovers must be made at least 48 hours prior to your departure for Dubai and full payment must be made at the time of booking.

*Dubai Stopovers cannot be utilised by groups of more than 10 persons travelling together. For group enquiries please contact Dubai Stopover on aakreservations@emirates.com with the following details: Hotel category, Number of rooms, Number of Pax & Requested dates

*A Dubai Stopover has to be utilised immediately upon arrival and the stay must be continuous.

***Maximum 7 nights** can be booked on the Dubai Stopover programme. For enquiries more than 7 nights please contact Dubai Stopover on aakreservations@emirates.com.

***Dubai Stopover Programm MUST be booked prior to arrival in Dubai**

Cancellations, Amendments and refunds

*All notices of cancellation and amendments must be made in writing. Bookings cancelled after payment has been made and documents issued will be subject to a cancellation fee according to the following scale:

*For cancellations and amendments received outside 72 hours prior to scheduled date of arrival in Dubai, no charges will apply. Visa charges are non-refundable once the auxiliary visa segment is confirmed- regardless of the time frame.

*For cancellation notices relating to all hotels, received 72 hours or less prior to scheduled date of arrival in Dubai or for 'no shows', the total cost of the booking will be charged. Visa charges are non-refundable once the auxiliary visa segment is confirmed - regardless of the time frame.

*For amendment notices within 72 hours or less prior to scheduled date of arrival in Dubai relating to the same hotel as previously booked, a one night package charge applies. If the amendment is for a new hotel altogether, then the total cost of the booking will be charged.

*No refund will be made for any part of the booking that has not been utilised (e.g. breakfast or other services)

Booking Terms & Conditions

The contract

*These booking terms and conditions govern the booking. Where Emirates books a hotel or other ground service in its capacity as agent of the relevant third party supplier, the contract for that accommodation or service will be subject to the supplier's terms and conditions which could limit or exclude liability to the passenger.

*No contract will come into existence until we accept the request for a booking and receive full payment in cleared funds

*When the passenger submits their request for a booking they guarantee that they have the authority to accept (and do accept) these conditions on behalf of themselves and all persons covered by the booking. It is their responsibility to ensure that any information given to them in connection with this booking by us or any of third party supplier, is passed on to everyone on whose behalf they are making, or have made, the booking.

*If they are making a booking for more than one person, they are responsible for all payments due from every person for whom that booking is made.

*All the featured hotels and services are subject to availability.

Validity of Prices

All prices featured are:

*Valid from 01 Nov 2010 to 31st October 2011, unless otherwise specified.

*Based on tariffs submitted by hotels and other third party suppliers and on exchange rates current at time of printing. Until payment for the booking has been received in full, the prices are subject to change without notice. Your attention is drawn to the Dubai Stopovers Guarantee which applies once we have received payment in full.

*All prices are per **room** in US dollars and are indicative only

Infants

*Infant -0-2 years -Sharing with parents with existing bedding is "FREE". Certain Hotels can accommodate either a child OR an infant to share existing bedding. Therefore to accommodate both an infant and a child for any particular hotel please check with Emirates Dubai Stopovers team.

Children

*The selected hotels permit a maximum of one child under 12 years to share it's parents' room with existing bedding, with the exception of Ibis Hotels (Deira City Centre, Al Rigga and Al Barsha), Rolla Residence (studio) and The Sofitel Dubai Jumeirah Beach do not allow more than 2 persons (i.e 2 adults, 2 children or 1 adult/1child) in a room. Al Maha does not allow children under 12 years of age at the Resort. The child rate includes the price for breakfast.

***Al Maha does not cater for children under 12 years of age. Children of 12 years and above shall be treated as adults**

Hotel accommodation

*Apart from select hotels with 24-hour check-in/check-out facility, the check-in time is **1500 and check-out time is 1200**. Hotels reserve the right to charge for periods when the room is occupied before the normal check-in time or after the normal check-out time. We therefore recommend that when booking the number of nights, you consider whether this covers an early arrival or late check-out, neither of which is covered by the price quoted in the brochure.

*Kindly note, it is normal practice for Hotels in Dubai to request for a credit card guarantee or deposit at the check-in. The deposit is refundable at the time of check-out. However, if one consumes something from the minibar or restaurant (apart from breakfast). The same would be deducted from the deposit .

***Extra Bed for 3rd Adult-** The hotel will provide a **sofa/rollaway bed in a double room.**

Note: Due to construction work in and around the beach/city properties, you may experience some disturbance. We regret the inconvenience caused.

Car Hire Rates

Type of Vehicle	Price
ECMR - Toyota Yaris (M) or similar (Type A)	37
ECAR - Toyota Yaris (A) or similar (Type B)	45
ICAR - Nissan Tida (A) or similar (Type C)	56
CDAR - Toyota Corolla (A) or similar (Type D)	63
SCAR - Toyota Camry (A) or similar (Type E)	74

- *All prices are per car in US Dollars and based on daily hire. Commissionable by 10% to Travel Agents.
- *CDW, PAI, delivery and collection charges are not included and are to be paid locally to the car hire company.
- *Refer below for Car Hire Pick-Up & Drop-Off Points
- * In the event of an accident, an excess Insurance charge of US\$205 (AED750) will be levied.

Delivery & Collection Charges for all Dubai based rentals

A charge of USD 15 will be applicable for delivery or collection within Dubai. For delivery or collection to or from any other emirate a charge of USD 28 per rental is applicable. A service fee charge of USD 7 per rental will be applicable at all airport locations at Dubai International Airport.

PAI, CDW, Delivery and Collection charges **to be paid locally** to the car hire company.

SALIK Toll Charges in Dubai - Any fees / charges relating to Road Tolls known locally in the UAE as 'Salik' will be handled and paid directly to the local car hire company and Road Toll fees / charges are not included in the above car hire rates.

Conditions of Car Rental

- * BUDGET Rent-a-car in Dubai is the preferred car hire company.
- * Cars should be reserved by group category only. Budget Rent-a-car reserves the right to substitute equivalent cars when the reserved car is unavailable.
- * Drivers are required to produce their original passport as a form of identification.
- * Drivers on visit or transit to the UAE must be in possession of both their original National License of their own country plus an International License.
- * For rental in Dubai ONLY, Visitors from the below countries are allowed to drive in the United Arab Emirates with their valid national driving license: UK, USA, France, Japan, Belgium, Holland, Switzerland, Denmark, Germany, Italy, Sweden, Greece, Austria, Ireland, Spain, Norway, Turkey, Canada, Poland, Korea, Finland, South Africa, Australia, New Zealand and Romania.
- Visitors from republic of Korea, Japan, Turkey and Greece are requested to have a translation of their license approved by the Council or Embassy.
- * A signed credit card imprint will be taken at the start of all rentals for security reasons, even when the cost of the rental is covered by a voucher. This imprint may be used to cover any additional charges not covered by the voucher e.g. fuel, rental period extension, accident or damage charges, toll road crossing (SALIK) and traffic fines.
- * Minimum age for Groups A-E is 21 years.
- * All rentals included unlimited mileage. Fuel is not included.
- * UAE Road Toll 'Salik' fees / charges are not included. At the time of hiring Rent-A-Car company will provide information regarding the toll system and applicable charges, which the passenger is responsible to pay locally to the car hire company.
- * Additional drivers are charged at Dhs. 30 / USD 9.00 per rental.
- * All vehicle have a full tank of fuel at check-out. Vehicles should be returned full or fuel charges will be charged at the end of the rental as per the rent-a-car firm fuel rates.
- * Toll roads (SALIK) is applicable in Dubai. The cost is AED5 per crossing. Toll Fees are calculated on return of the vehicle. This is a government charge
- * A Customer Notice form should be signed by the renter who will be given a copy of the same.
- * A traffic violation administration fee of AED35 or USD10 per traffic violation is applicable wherever violations have been incurred.
- * Baby seats suitable for ages 6 to 24 months are available at Dhs 75 / approx USD 21 per seat per rental.
- * GPS street Pilot navigation system is available upon request at the charge of AED50 or USD15 per day.
- * Insurance covers use in United Arab Emirates only, unless prior agreement is given by car rental company.
- * Vehicles are covered by fully comprehensive insurance as per the United Arab Emirates laws. However; a police report must be obtained at the time of an accident or in the case of damage. If the renter fails to produced a valid police report to car rental firm, all charges incurred will be the responsibility of the passenger, even if CDW has been taken. No replacement vehicle will be supplied and rental charges will continue until a police report is received along with any other relevant documents.
- * In case of an accident and/or damage, the client is required to pay excess liability if CDW is not taken. A valid Police report is also required.
- * In the event of theft of a rented vehicle, the police must be notified immediately, otherwise cover would be rendered void.
- * Punctures, tyre damage, wheel caps, aerials and windscreen are not covered by insurance even after paying CDW, unless the damage is caused as the result of an accident. A police report is required as per contract.
- * Off-road driving renders the insurance invalid even after paying CDW.
- * Loss or damages to personal items are not covered under the terms of the insurance.
- * At the time of off hiring, the renter should contact the car rental company head office and inform them of the time and place of collection and take the name of the person who they gave the information to.
- * All terms of business and insurance covered are subject to the laws of the United Arab Emirates

For car hire pick up and drop off points please use the hotel service code. Eg the DSO backae code for Hvatt Reogencv is EKDXB5CHY2 & the pick up/drop off point is as below.

CAR HIRE PICK-UP/DROP OFF POINTS

PICK-UP	DESCRIPTION	DROP-OFF	DESCRIPTION
EKDXBAPT	DUBAI AIRPORT	EKDXBAPT	DUBAI AIRPORT
EKDXBHY2	HYATT REGENCY	EKDXBHY2	HYATT REGENCY

Emirates liability to the Passenger

*Where Emirates sells the Dubai Stopover services provided by a third party in its capacity as an authorised agent of such third party, it is not responsible for acts or omissions of these suppliers, their employees, agents or representatives, nor for any deficiency in the service provided and, in particular, Emirates has no liability for loss, personal injury or death or other damage of whatever nature however incurred unless such loss is caused by Emirates' negligence.

*As an international carrier Emirates is subject to international conventions which govern and may limit Emirates liability to the passenger in respect of compensation for death or personal injury, loss of, or damage to, baggage and for delay. The limitations of liability are contained in the ticket and form part of the terms and conditions which govern the carriage by air with Emirates. The passenger acknowledges that the terms and which govern the transportation by air, including limits on liability imposed by applicable international conventions, shall be deemed to be included by reference into this contract.

*Emirates reserves the right to cancel or change any Dubai Stopover service and is unable to accept any responsibility for loss, damage or expense due to unusual, unforeseeable events beyond Emirates' reasonable control, the consequences of which could not be avoided even if all due care had been exercised, including but not limited to delays or changes in schedules, technical or maintenance problems, hotels overbooking or defaults, sickness, adverse weather conditions, natural or industrial disaster, industrial action involving third party suppliers, war, terrorist activity, quarantine or other causes. The traveller accepts full responsibility for such loss, damage or expense.